

**EXACOM** ✓

Accessibility Statement

# Accessibility Statement

This statement applies to v4+ of the Exacom Obligations Suite software, which we began rolling out to users in December 2025. This software is run by EXACOM SYSTEMS LTD.

## How accessible the software is

The system as provided by EXACOM SYSTEMS LTD is fully accessible in line with the compliance status detailed below.

## Feedback and contact information

If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact [support@exacom.co.uk](mailto:support@exacom.co.uk)

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## Technical information about this website's accessibility

EXACOM SYSTEMS LTD is committed to making its software accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## Compliance status

The software has been tested against the Web Content Accessibility Guidelines (WCAG) 2.2 AA standard.

This website is fully compliant with the [Web Content Accessibility Guidelines version 2.2 AA](#) standard.

## Disproportionate burden

Not applicable.

## Content that's not within the scope of the accessibility regulations

### **PDFs, Images and other user documents**

System users can upload their own PDFs, images and other documents to the Exacom Obligations Suite system. EXACOM SYSTEMS LTD are not liable for the accessibility of these uploads: they are the responsibility of the user.

### **Contrast errors**

Disabled or inactive buttons are sometimes greyed out in the Exacom Obligations Suite. This can be flagged by accessibility tools as a violation of the WCAG guidelines. However, the heading of 'Inactive User Interface Components' states: "User Interface Components that are not available for

user interaction (e.g., a disabled control in HTML) are not required to meet contrast requirements. An inactive user interface component is visible but not currently operable. An example would be a submit button at the bottom of a form that is visible but cannot be activated until all the required fields in the form are completed”.

## What we’re doing to improve accessibility

EXACOM SYSTEMS LTD stay up to date on the new accessibility guidelines. The current version of the Exacom Obligations Suite was initially designed with WCAG 2.1 in mind, but this was adjusted when WCAG 2.2 became the standard. We will continue to review and improve our accessibility.

## Preparation of this accessibility statement

This statement was prepared on 12<sup>th</sup> January 2026. It was last reviewed on 10<sup>th</sup> February 2026.

This software was last tested on 12<sup>th</sup> January 2026 against the WCAG 2.2 AA standard. Pages were tested using automated and manual testing tools by our software team.